EXHIBIT B (Response to Information Request)

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 1

RECEIVED



APR 0 1 2021



INFORMATION REQUEST FORM

PRIME CLERK

1. Contact Information

The section below has fields relating to your contact information (name, address, email, etc.). If any part of that information is incorrect, please provide correct details below. The Reorganized Debtors will use this contact information for any further communications and correspondence regarding your proof of claim(s).

Please reflect any updates below:

Address: Krausse, Howard

PO BOX 1339

Willow Creek CA 95573-1339

Phone:

Email: anneandhoward@hotmail.com

2. Claim-Related Information

The section below relates to information relevant to your filed proof of claim(s). You must provide the following information:

(a) incident date (if applicable);

(b) a description of the general nature of the claim (e.g., contract, personal injury, cessation of service, etc.);

1) Damage to personal property
2) Break-in by PG: E employee
3) Payment for power monutoring performed at request of PG: E
4) Theft of electricity
5) Loss of use and value of real property

(c) a statement of, and supporting documents indicating, the underlying basis for the claim;

See attached.

(d) a statement of the liquidated amount allegedly owing on the Claim, including documentation as available;

Domage to persual projectly and See attachness 2-105; 2 1028

2) Domage from break-in See attachness 7.1 to 7.4; 12 to 19

3) Monitoring of power issues by Mr. Krausse See attachness 9.1 to 11.4; 24 to 25

4) Theff of electricity See attachments 21-to 23

5) Loss of use and value of real property See attachment 26

(e) any additional information you believe is necessary or appropriate to allow the Reorganized Debtors to evaluate the claim.

There is a dangerous agoing health and safety structure at the property that needs to be addressed by PG: E. We truly fear for one safety and the meighborhood.

Please note that providing a response to this letter does not mean that your claim will be allowed. PG&E will review the information you provide and reserves all its rights with respect thereto. If you have any questions about your proof of claim, you should consult an attorney.

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I DECLARE UNDER PENALTY OF PERURY THAT THE FOREGOING IS TRUE AND CORRECT. I UNDERSTAND THAT A PERSON WHO FILES A FRAUDULENT CLAIM COULD BE FINED UP TO \$500,000, IMPRISONED FOR UP TO 5 YEARS, OR BOTH. 18 U.S.C. §§ 152, 157, AND 3571.

Signature

If you have questions about this notice, please contact the Debtors' Claims and Noticing Agent, Prime Clerk LLC, at 844-339-4217 (toll-free), +1 929-333-8977 (international), or by email at pgeinfo@primeclerk.com.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 3

Regarding appliance failures.

The refrigerator compressor broke after a PG&E scheduled power shutoff. When the power came back on, the refrigerator did not. The compressor did not run and became extremely hot. Howard had been given an opinion by two appliance repairmen that a broken compressor was too expensive to be replaced, and that the unit had to be replaced. We had already previously replaced the control board and also the compressor relay from previous power shutoff events. We then decided that since outages and surges were such frequent occurrences and since we were not present much of the time, it would be prudent to purchase a unit with a "soft start" which would mitigate the power surges. We therefore imported a unit with that feature from New Zealand. We paid \$1799.99 for our Fisher & Paykel refrigerator in 2016 (attachment #3).

Regarding the washer, the control board electronics broke and the unit would not start. The opinion of the repairman was that it was not economical to repair, as the cost of a new washer was probably only a little more than the repair would be. This occurred at a time when we had been observing large voltage variations from the standard 120 volts. See attached documentation (attachment #4). We paid \$849.99 for the replacement washer on May 12, 2018 (attachment #5).

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 4 of 34



B.E.A.R. REGIS. NO. A 38973

341 W. Harris St. Eureka, CA 95503

Phone: Fax:

(707) 445-3138 (707) 445-3383

Bill To:

8261421

KRAUSSE, HOWARD/ANNE 640 FORREST VIEW DR

WILLOW CREEK, CA 9557

Phone:

826-1421

(530) (

89/89/16

MASTERCARD

AID: A6966969641618

Entry Method: Chip

Inv#: 000000004

Total: \$

Apprvd: Online

POLETSKI'S APPLIANCE DERIER 341 H HARRIS SI. EURINA. CA \$5683 (787)445-3138

Sale

Merchant ID: 1704061693 lero ID: 8318

Application Label: MasterCard

Apor Code: 58313P

Batch#: 800001

12:45:84

3,487.56

INVOICE #:

211756

Date Ordered:

9/9/2016 Date Finished:

Date Purchased:

refigerator 2

Reference #:

PO #: Job #:

ASAP MPP

Page: Date Printed:

Sep 09, 2016

0.00

21

PY

ISSE, HOWARD/ANNE DRREST VIEW DR

OW CREEK, CA 95573

:21

(530) 629-2617

Tax Exemption #'s:	Н:	TVR: 08009080 151: E900	30	_	,——				
Delivery Date: Payment Type: Salesperson:	Friday, September 30, 2 COD MATT P		Custor	Jne: l'ype: l'ax Code:	MAIN STORE SLS		Y		
Description					Qty	Unit Cost	Extended Cos	t	
E522BRX5 FISCHER & PAYK REFRIGERATOR	33" BOTTOM MOUNT FRI	DGE SINGLE	DOOR		1	1,799.99	*= H Exem 1,799.99	pt	
SHIPPING & HANDLIN	G				1	40.00	40.00	•	
HAULAWAY/FREON R	RECOV				1	30.00	30.00	٠	
AER6303MFS	AMANA ELEC RANGE				1	649.99	649.99		
AMANA, ELECTR	IIC RANGE								
RC4-3-40A	CORD RANGE 4'3 WIRE 4	IOAMP			1	19.99	19.99		
60 MONTH SXS/BM RI E522BRX5	EFER UNDER \$1500			er 30, 2016 er 29, 2021		399.99	399.99	•	
Labor	TO BE UPDATED				.00	350.00	350.00	•	
HAUL AWAY RANGE	AT NO CHARGE.								
Payment	Visa		9/9/2016	Ś		3,487.56	3,487.56		
		Sul	o Total				3,289.96		
		8% II t	ax on		2,469.	97	197.60		
			oice To	tal			3,487.56		
		Pa	yment				3,487.56		

Balance

WE APPRECIATE YOUR BUSINESS.

1.5% PER MONTH ON OVERDUE ACCOUNTS

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 5 of 34



DATE	FILE	AC LI	NE VOLT	AGE RE	ADIN	G		
8/7/2018	9789	124.2	Highest	Voltage	3			41.4
8/29/2018								
10/23/2018	0031	113.7	!					
2/24/2019	'0231	113.0		1				
2/24/2019	0232	110.9		-:				
2/26/2019	0237	109.8	,				1	
3/1/2019	0239	108.9	Lowest	Voltage				*****



Poletski's Appliance Center

B.E.A.R. REGIS. NO. A 38973

341 W. Harris St. Eureka, CA 95503

Phone: Fax:

(707) 445-3138 (707) 445-3383

8261421

640 FORREST VIEW DR WILLOW CREEK, CA 95573

-Invoice-

Date Purchased: Reference #: PO #:

INVOICE #:

Date Ordered: Date Finished:

Job#: Page: 05/07/2018 05/12/2018

COMP CM

227803

Date Printed:

Mar 25, 2021

Bill To:

KRAUSSE, HOWARD/ANNE

Ship To:

8261421

KRAUSSE, HOWARD/ANNE 640 FORREST VIEW DR WILLOW CREEK, CA 95573

Phone:

826-1421

(530) 629-2617

Phone:

826-1421

(530) 629-2617

Delivery Date: Payment Type: Salesperson:	Saturday, May 12, 2018 COD CARY	Inv '	Zone: Type: Code:		/ N ORE SLS LDT COUN	
Description				Qty	Unit Cost	Extended Cost
					**********	*= H Exempt
MVWC565FW MAYTAG, WAS	4.2 CU FT, SS WASH BASKET, PON HER C81441380 DEL	WER WASH AGITATOR, DE		1	849.99	849.99
MEDC465HW MAYTAG, ELE	29# WOD - ELEC CTRIC DRYER M81007917 DEL			1	799.99	799.99
Labor	MIGUEL			.00	195.00	195.00 *
MVWC565FW, 0		May 12, 2018 May 11, 2023			249.99	249.99 •
60 MONTH H.E. DRY MEDC465HW, N	481007917	May 12, 2018 May 11, 2023			209.99	209.99
9WM48	S/S WATER LINE 48" PET124818			2	9.99	19.98
Package	ELEC DRYER KIT 3 PRONG 4FT				39.99	39.99
VC4WT	4 INCH CORBAN CLAMP			2		
DC4-3-30A	CORD DRYER 4'3 WIRE 30AMP			1		
BTD48	DUCTING			1		## 12 PA
HAUL AWAY Payment	CHECK 1873	5/12/2018		2	10.00 2,517.45	20,60 • 2,517.45
		Sub Total				2,384.93
	7.75%	H tax on		1,709.95		132.52
		lavoice Total			ì	2,517.45
		Payment				2,517.45
		Balance				0.00

WE APPRECIATE YOUR BUSINESS.

1.5% PER MONTH ON OVERDUE ACCOUNTS

6.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 7 of 34

Regarding phone conversation with Mr. Bear and subsequent break-in

On June 13, 2017, a PG&E technician was dispatched to the Krausse residence at 640 Forest View Drive, Willow Creek, CA due to a power interruption. See Service Report (attachment #8). At that time, Technician Scha wished to install an "RVM" on the Krausse residence. Krausse believing that he had located a tap on the electricity service, a wire leading off of the property, for the purpose of electricity theft, refused. Hence, a note was included on the report and the RVM was not installed at that time.

On July 11, 2017, Krausse spoke with PG&E's agent in Eureka, Mr. Bear for over one hour about multiple power interruptions, suspected electricity theft, unacceptable voltage and frequency variations in power ostensibly supplied by PG&E and certainly billed for by PG&E. Although Bear acknowledged that PG&E had recorded 22 outages in Willow Creek year to date, PG&E phone records will demonstrate that Krausse had placed several phone calls to PG&E regarding outages at the Krausse residence that were not included in the official record.

During this conversation Howard and Mr. Bear discussed an unsafe electrical situation. An approximately 3' bolt of lightning had appeared in our kitchen a few inches in front of Anne. Also, we suspected that electricity was being stolen and that the miswiring might account for the electrical hazard. Howard reacted immediately after the lightning bolt happened and ran out to the deck facing the Stockel residence. Howard announced that lightning had appeared in the kitchen and demanded that Marvin Stockel "turn it off" (whatever it was that created the hazard). Mr. Stockel appeared immediately as Howard watched, and did not speak. He opened the garage door facing the lot, moved quickly to an electrical panel in the garage, and flipped several switches. Howard went back into the kitchen, where everything then seemed OK. Subsequent investigation revealed "lifted" grounds.

In the course of this conversation, Mr. Bear again suggested the installation of a RVM device on the Krausse property. Krausse again refused, stating that the issue of electricity theft could not be resolved in this way. Krausse and Bear then agreed that the RVM would be installed on PG&E's utility box. There is a large green utility box opposite the Krausse residence which the Krausses had witnessed non-PG&E employees regularly accessing. Mr. Bear denied that this was the property of PG&E. Krausse had put up a security camera on his driveway aimed at this box, which he mentioned to Mr. Bear. Subsequently, a label was put on the green box indicating that it is the property of PG&E. They further agreed that Krausse would monitor future power interruptions as well as voltage and frequency deviations from standard.

Mr. Bear further asserted that the AC line frequency was tightly controlled robotically in Eureka, CA, indicating that voltage and frequency variations of the sort Krausse described and subsequently documented were improbable. Pursuant to this agreement, Krausse monitored power interruptions, voltages, and frequencies of supplied power at two locations: 1595 Beverly Drive, Arcata, CA and 640 Forest View Drive, Willow Creek, CA. (attachments #9 and #10).

What Krausse discovered was that it was indeed true that voltage and frequency were "tightly controlled" at the Arcata residence, and for several weeks at the Willow Creek address(attachment #9.1 and #9.2). However, by October 7, 2017, there was a frequency deviation as measured by a frequency derived AC clock, of 30 seconds. On August 7, 2018, the deviation of the clock was 3 minutes 31 seconds. The deviation recorded in Arcata through this period ranged from 0:00 seconds to -0:13 seconds. This suggested to Krausse that the power supplied to the Willow Creek address came from alternative energy source(s). It also suggested that the frequent power interruptions at the Willow Creek address might be due to the transfer from one power source to another illegal source.

PG&E Electric Rule #2 (attachment #11.1, #11.2, #11.3, and #11.4) states in part that: PG&E will exercise reasonable diligence and care to regulate and maintain its frequency within reasonable limits... In addition, Electric Rule #2 specifies Minimum and Maximum voltages to All Services as follows: Minimum voltage to All Services of 114 volts and Maximum voltages to Class A Residential Distribution Circuits of 120 volts (attachment #3).

Pursuant to his conversation with Bear, Krausse documented and assembled spreadsheets of variations subsequent to July 11, 2017. An example of what Krausse documented is 113.7 volts on October 23, 2018, 124.2 volts on August 7, 2018, and 108.9 volts (attachment #10). Krausse believes that this is not due diligence but, in fact, negligence and possible gross negligence.

On Saturday, August 12, 2017, Krausse returned to his home in Willow Creek and retrieved an answering machine message from Dan LeFawnd (spelling uncertain), a PG&E Troubleman (attachment #12). In the message, LeFawnd acknowledges having entered the Krausse residence with the stated intention of installing a RVM meter, per instructions that he received as a result of our agreements with Mr. Bear. He further states the need to "get into" the meter boxes-panels which were locked. Note that the PG&E meter was and is only locked by PG&E, and that the padlock secured the electric panel only, which is the homeowner, Krausse's property. Permission to install an RVM on the Krausse meter had been explicitly denied on two previous occasions. A review of surveillance videos reveals that no one during this event ever approached the PG&E electric meter or the Krausse electric panel. However, several boards were subsequently found to be removed from the residence. One board was modified, with only the top of the board secured to the structure. Krausse repaired the damage to the house (attachments #13, #14, #15, #16, and #17 substantiating forced entry coinciding with PG&E Troubleman's visit).

Krausse believed the PG&E Troubleman's entry into the Krausse residence constituted a trespass as well as a burglary, the intent appearing to be to access house wiring accessible from under the decking surrounding the house. See also attachments #13, #14, #15, #16, #17, #18, and #19 destruction of evidence (photo of blown hard drive data, etc.)

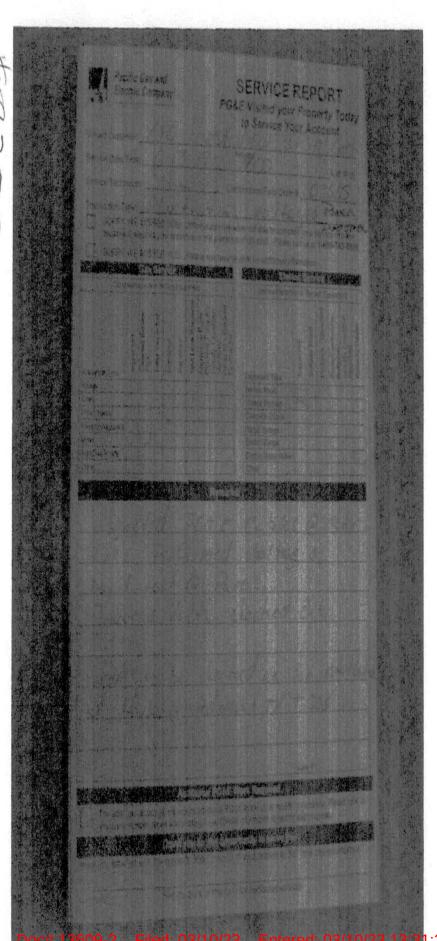
Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 9

According to PG&E's procedure for handling Voltage Complaints (attachments #20.1, and #20.2), PG&E was supposed to dispatch a PG&E Troubleman to investigate. PG&E states that they call in advance to give an estimated time of arrival. The Troubleman did not do this. If the area is not accessible, they leave a card requesting the customer to reschedule. This did not happen. Instead, he left a message on our answering machine which is attached, and apparently broke into our residence.

So, not only did PG&E not follow their own procedures but to our knowledge the voltage and frequency variations have not been addressed by PG&E to date. We have and are in the process of protecting ourselves by turning off circuits and remaining disconnected from PG&E as much as possible.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 10 of 34

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Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page

CLOCK	AC F	requency Derived Clock S	howing Diffe	rence from N	omal	
	-		-			-
DATE	FILE	MC CLOCK	ARCATA CL	OCK	NOTES	1
		DIFFERENCE SECONDS	DIFFERENC	E SECONDS		
6/26/2017	8371	+0:02			"Good rep	air!"
7/8/2017	8430	-0:21			i i	
7/10/2017	8433	-0:25			power off i	today briefly
7/11/2017	8435	-0:13			talked to N	
7/13/2017	8448	-0:18				T
7/22/2017	8517	-0:27				1
7/22/2017			1		1	1
7/25/2017						
8/15/2017			1		l	1
8/15/2017	Annual comme		i			
8/15/2017			 			
8/16/2017			1			
8/17/2017			1			
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8/19/2017	A THE PARTY NAMED IN		 			
8/19/2017			1	-		-
8/20/2017	Andrew Commencer	Maria Caracteria de la	; 	*****		
8/20/2017	Seasoning 118					
8/23/2017		the second section is the second seco	 			
8/25/2017	The same of the same of					
9/2/2017		The second secon				
9/9/2017			 			
						ļ
9/15/2017						ļ
10/6/2017	-	the state of the s				<u> </u>
10/7/2017			ļ	**************	brief power	routage
7/8/2018			 			
7/13/2018						
7/21/2018			ļ			
7/22/2018						
7/23/2018						
7/24/2018						
7/29/2018						
7/30/2018			+0:00			BUT, AMM
8/4/2018	9755	-0:14	-0:07		9053 BUT,	HYD
8/5/2018						
8/5/2018	AND DESCRIPTION OF THE OWNER, THE					
8/5/2018	9766	+0:16				
8/6/2018			-0:13			
8/6/2018						
8/7/2018	9792	+3:31				
8/8/2018	9794	+3:29				
8/8/2018	9798		-0:19			
8/14/2018			-0:40			
8/18/2018			-0:33		9809 BUT,	AMM
9/6/2018		+3.16				

8/19/2018	9828	+3:12			
8/19/2018	9830		-0:36	9832 BUT	, AMM
8/28/2018	9842		-0:16		
8/29/2018	9851	+0:27			
8/29/2018	9852		-0:43		
9/1/2018	9858		-0:33		
9/29/2018	9966	+2:00			
9/6/2018	9876		-0:38		
9/6/2018	9893	+3:08			
9/13/2018	9898	A A A A A A A A A A A A A A A A A A A	-0:17	9897 BUT	HYD, AMM
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9/18/2018	9975		-0:51		
10/19/2018	0021		-0:40	0023 BUT	, HYD, AMM
11/20/2018	0079	***************************************	-0:43	0083 BUT	HYD, AMM

and the same of		<u>.</u>	.l <u>.</u>	1	. 1		
DATE	EILE	AC LI	NE VOLTA	GE READ	ING		
8/7/20	18 9789	124.2	Highest	Voltage			• • • • • • • • •
	18 9848				-:	:	
10/23/20	18 0031	113.7		1		:	
2/24/20	19 0231	113.0		1			
2/24/20	19 0232	110.9		-;			
2/26/20	19 0237	109.8					
3/1/20	19 0239	108.9	Lowest V	oltage			



Revised Cencelling Revised # //,/
Cel. P.U.C. Sheet No. 140
Cel. P.U.C. Sheet No. 130

Sheet 4

14079-E

13061-E

(N)

(N)

ELECTRIC RULE NO. 2 DESCRIPTION OF SERVICE

- C. VOLTAGE AND FREQUENCY CONTROL (Cont'd.)
 - 1. CUSTOMER SERVICE VOLTAGES (Cont'd.)
 - a. (Cont'd.)

Nominal Two-Wire And Multi-Wire	Minimum Voltage To	Volta Resider Comm	n Service ge On ntial And nercial on Circuits	Maximum Service Voltage On Agricultural And Industrial
Service Voltage	All Services	Class A	Class B	Distribution Circuits
120	114	120	126	126
208	197	208	218	218
240	228	240	252	252
277	263	277	291	291
480	458	480	504	504

- For purposes of energy conservation, PG&E's distribution voltage will be regulated to the extent practicable to maintain service voltage on residential and commercial distribution circuits within the minimum and maximum voltages specified above for Class A circuits.
- 2) The residential and commercial distribution circuits that cannot be operated within the minimum and maximum voltages for Class A circuits shall be regulated to the extent practicable to maintain service voltage within the minimum and maximum voltages for Class B circuits and, whenever possible, within the minimum and maximum voltages for Class A circuits.

(Continued)

Advice 1588-E issued by Date Filed July 2, 1998
Decision Robert S. Kenney Effective August 11, 1998
Vice President, Regulatory Affairs Resolution

14,

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 15 of 34

Revised Cancelling Revised Cel. P.U.C. Sheet No. Cel. P.U.C. Sheet No.

∦川,∠ 11261-E 7682-E

ELECTRIC RULE NO. 2 DESCRIPTION OF SERVICE

Sheet 5

- C. VOLTAGE AND FREQUENCY CONTROL (Cont'd.)
 - CUSTOMER SERVICE VOLTAGES (Cont'd.)
 - b. Exceptions to Voltage Limits

Voltage may be outside the limits specified when the variations:

- Arise from the temporary action of the elements.
- 2) Are infrequent momentary fluctuations of a short duration.
- 3) Arise from service interruptions.
- Arise from temporary separation of parts of the system from the main system.
- Are from causes beyond the control of PG&E.
- c. It must be recognized that, because of conditions beyond the control of PG&E or customer, or both, there will be infrequent and limited periods when sustained voltages outside of the service voltage ranges will occur. Utilization equipment may not operate satisfactorily under these conditions, and protective devices may operate to protect the equipment.
- d. The sustained service delivery voltages are subject to minor momentary and transient voltage excursions which may occur in the normal operation of PG&E's system. Subject to the limitations of C.1.a. above, the voltage balance between phases will be maintained by PG&E as close as practicable to 2½ percent maximum deviation from the average voltage between the three phases.

(Continued)

Advice Decision

1303-E

Issued by Robert S. Kenney Vice President. Reculatory Affairs Date Filed Effective Resolution June 21, 1990 July 31, 1990

15.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 16 of 34



Revised Cancellina Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

11262-8 9313-E

#11.3

ELECTRIC RULE NO. 2 DESCRIPTION OF SERVICE

Sheet 6

C. VOLTAGE AND FREQUENCY CONTROL (Cont'd.)

- CUSTOMER SERVICE VOLTAGES (Cont'd.)
 - e. Where the operation of the applicant's equipment requires unusually stable voltage regulation or other stringent voltage control beyond that supplied by PG&E in the normal operation of its system, the applicant, at his own expense, is responsible for installing, owning, operating, and maintaining any special or auxiliary equipment on the load side of the service delivery point as deemed necessary by the applicant.
 - f. The applicant shall be responsible for designing and operating his service facilities between the service delivery point and the utilization equipment to maintain proper utilization voltage at the line terminals of the utilization equipment.

2. CUSTOMER UTILIZATION VOLTAGES

a. All customer-owned utilization equipment must be designed and rated in accordance with the following utilization voltages specified by the American National Standard C84.1 if customer equipment is to give fully satisfactory performance:

Nominal Utilization Voltage	Minimum Utilization Voltage	Maximum Utilization Voltage
120	110	125
208	191	215
240	220	250
277	254	289
480	440	500

(Continued)

Advice 1303-E Decision

Issued by Robert S. Kenney Vice President. Regulatory Affeirs Date Filed Effective Resolution

June 21, 1990 July 31, 1990

16.

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 11263-E 9313-E

#11.4

ELECTRIC RULE NO. 2 DESCRIPTION OF SERVICE

Sheet 7

C. VOLTAGE AND FREQUENCY CONTROL (Cont'd.)

- 2. CUSTOMER UTILIZATION VOLTAGES (Cont'd.)
 - b. The differences between service and utilization voltages are allowances for voltage drop in customer wiring. The maximum allowance is 4 volts (120 volt base) for secondary service.
 - c. Minimum utilization voltages from American National Standard C84.1 are shown for customer information only as PG&E has no control over voltage drop in customer's wiring.
 - d. The minimum utilization voltages shown in a. above, apply for circuits supplying lighting loads. The minimum secondary utilization voltages specified by American National Standard C84.1 for circuits not supplying lighting loads are 90 percent of nominal voltages (108 volts on 120 volt base) for normal service.
 - e. Motors used on 208 volt systems should be rated 200 volts or (for small single-phase motors) 115 volts. Motors rated 230 volts will not perform satisfactorily on these systems and should not be used. Motors rated 220 volts are no longer standard, but many of them were installed on existing 208 volt systems on the assumption that the utilization voltage would not be less than 187 volts (90 percent of 208 volts).

3. FREQUENCY

PG&E will exercise reasonable ditigence and care to regulate and maintain its frequency within reasonable limits but does not guarantee same.

(Continued)

Advice Decision

是是是一个人,我们们也是一个人的人,我们们也是一个人的人,我们们也是一个人的人,也是一个人的人,也是一个人的人,也是一个人的人,也是一个人的人,也是一个人的人的

1303-E

issued by Robert S. Kenney Vice President. Regulatory Affairs Date Filed Effective Resolution June 21, 1990 July 31, 1990

17.

And tantiation of Phase approved burgary latter had compared with Phase agent Bear to commit farglary the knew details of the situation which he could not have before from Phase. Saturday, August 12, 2017

Howard, standing at the answering machine says, "Yeah."

The answering machine does not have time and date entered, because AC power goes off so frequently, and the machine then forgets.

Machine robot says, "Thursday, 8 si"

"Yeah, I'm looking for Howard Krausse, umm, this is Dan Lafawnd with PG&E. I'm a troubleman in Willow Creek and I have a tag to put a RVM meter, electric RVM. It goes on your wires, to uh gauge your uh, usage. Sooo, ... I don't know if you know anything about this, but if you could just give me a call, I'm trying to get in -- actually, I was into your residence, at 640 Forest View Drive, ummm, but you have a lock on both of the meter uh boxes-panels where I need to get into.

Uhmmm, otherwise, uh, I really-really -- do not think there is anything goin' on as far as somebody uh uh, I'm not sure what-what we're putting this on there for, um, but maybe there's somethin' wrong with the meter and you could'n get a digital meter put in, which is also a non-smart digital meter, or just go ahead an' go with the smart meter like everybody else does.

Sooo...give me a call back Howard...Krausse...uh..Dan Lafawnd here -- 530-902-6529. Thanks bye."

Aime says, Deaumin piece of evidences Machine says, "End..."

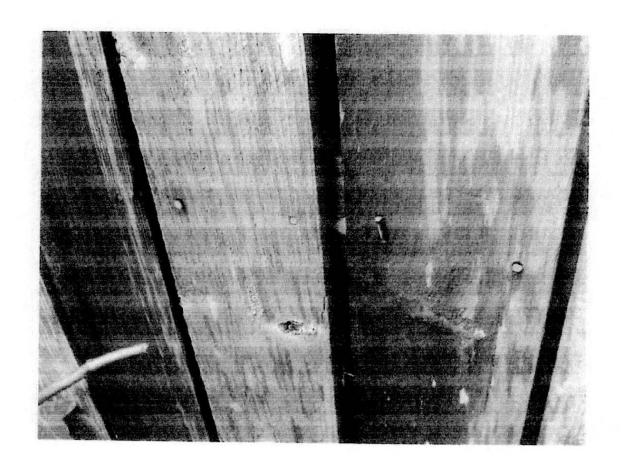
Thankses possess recording of message.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page

GATE UNLOCKED AND LEFT OPEN BY NEIGHBOR 8/12/2017



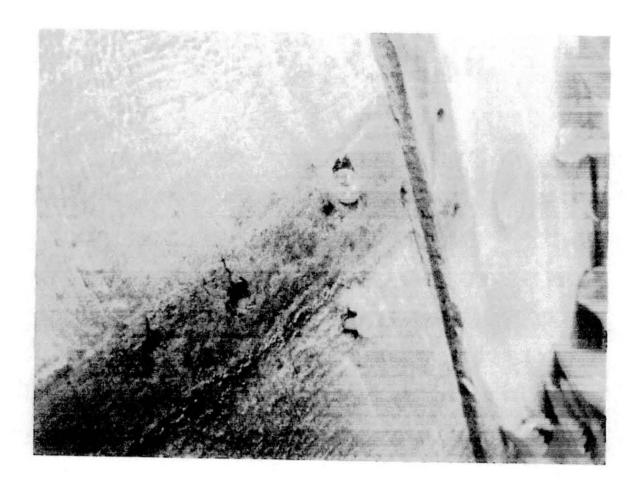
NAIL PULLED AND BENT OVER 8/20/2017



21.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 21 of 34

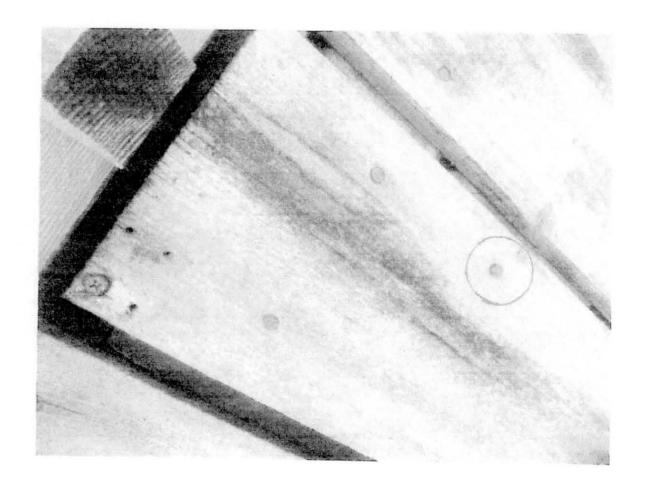
NAIL PULLED FROM DECK NEAR DOOR 8/12/2017



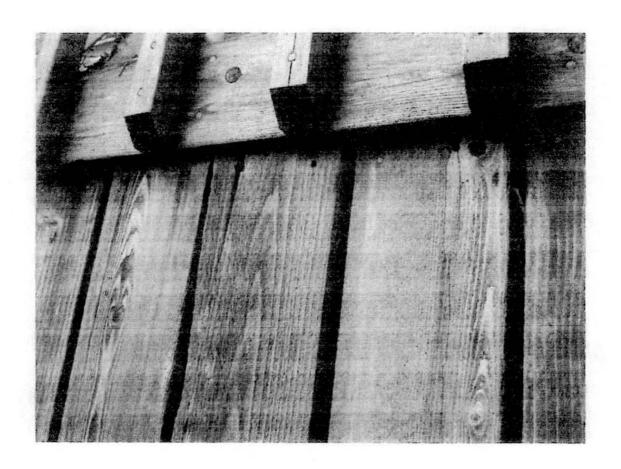
Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 22 of 34



NAIL PULLED FROM DECK NEAR DOOR 8/12/2017

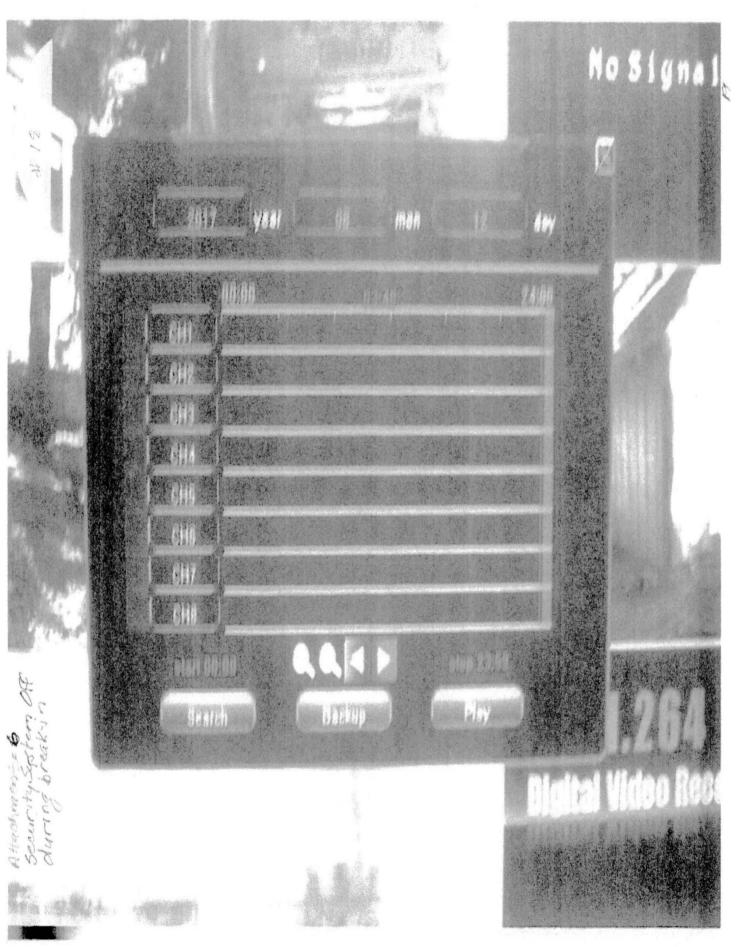


BOARD REMOVED FROM DECK SIDE TO GAIN ENTRY INTO RESIDENCE. THE BOARD SPLIT WHEN IT WAS REATTACHED BY CRIMINALS 8/12/2017



24.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 24 of 34



Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 25 of 34

Blown Hard Drive on August 12, 2017 Transcript of CIMG 8952 video

This is the screen of uh the uh, I'll just call the "other um Zmodo" system, the one that I documented the PGE man's arrival, that hard drive is fine, but on this one, which is, as you see here, the one that would show the power outage on 8/12, and that hard drive was uh "zapped" I'll call it, and this (referring to the rightmost part of the screen) blue line here is where it started working again on the next day, August 13 (2017), so that hard drive was tampered with, as part of the burglary.

Report a voltage problem



If you're experiencing an emergency or life-threating situation, call 9-1-1.

We're here to help

PG&E works to deliver safe, reliable and affordable energy to our customers. We are required to provide electric service under <u>Electric Rule No. 2 (PDF, 719 KB)PDF. Opens in new Window.</u> Upon receipt of a voltage investigation request, PG&E's first responder (Troubleman) determines if the service voltage complies with Electric Rule No. 2.

- If the service voltage is outside the Rule 2 guidelines, we notify the customer of our findings and then take appropriate steps to comply with Electric Rule No. 2.
- If the service voltage is within the Rule 2 guidelines, we notify the customer that PG&E is within compliance and that the voltage issue potentially resides on the customer side.
- If the service voltage is outside the Rule 2 guidelines but the high voltage is due
 to generation on the customer side, we notify the customer of our findings and
 assist with resolving the issue.

Voltage problems

If you're experiencing a voltage issue, call PG&E Customer Service at 1-800-743-5000. Voltage issues include the following:

- High or low voltage
- Partial power
- Flickering lights

Please let our customer service representative know if your complaint involves a PV (solar) system and also describe the problem.

How we respond to voltage complaints

- Once we receive a customer's call, we dispatch a PG&E Troubleman from the local office.
- We call in advance to give our estimated time of arrival. If the customer does not answer, we leave a voice message.
- Upon arrival, the Troubleman performs the initial investigation. If the area is not
 accessible, we leave a card with contact information requesting the customer to
 reschedule the visit.
- If the voltage issue is resolved, we'll let the customer know in person or leave a Service Report.
- If we don't find a problem, we may install a Recording Volt Meter (RVM) and leave it for a few days to collect voltage data for investigation.
- The RVM is removed and the data sent to PG&E Voltage Reliability Team.
- The Voltage Reliability Team contacts the customer with their findings. They let the customer know of any actions required to correct and resolve the problem.
- The Voltage Reliability Team responds to an inquiry within 48 hours after receiving an RVM data file.

If you have specific voltage questions, email the Voltage Reliability Team at VRT@pge.com.

Comparison of PG&E Billing with Actual Electric Usage by the Krausses

We believe that at least half of the kW hours billed for electrical use in Willow Creek during our entire residency there was due to thest. This number was calculated as follows:

We have compared our audited electrical usage from 2020 with the historical PG&E billing from prior years to determine our true electricity use (attachments #1 and #2). The historical electrical usage is presented on the "PGE Billing & Analysis 2010-2018" spreadsheet which shows the billing from 2010 through 2018, Exhibit F-1. Our true usage is shown on the spreadsheet "Actual Electrical Use by Meter Reading", Exhibit F-2. We began to uncover the true scope of electrical theft in 2017 when we documented the finding of the buried AC cables. Prior to that, we had only suspicions. After that time, we took many defensive actions to deter theft. The result of going off-grid and auditing our own electricity use is an approximate average monthly cost of \$102.90 per month. The annual amount is estimated as (\$102.90*12 = \$1234.80). The average cost without remediation (going off-grid) for the years 2010 - 2018 was \$314.24 per month (subtotal on spreadsheet "Average per month PG&E billing \$314.24"). The annual amount was \$314.24*12 = 3770.88. The amount of theft was \$3770.88-\$1234.80 = \$2536.08 per year. Therefore, the total dollar value of the theft over the relevant period was \$ 2536.08 *9 yrs. = \$22,824.72. This is grand theft.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page

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ACTUAL ELECTRICAL USE BY METER READING

MAY - AUGUST 2020				1
MONTH	BEGIN	END	TOTAL KWH	
5	36962	37716		
6	37716	38202	486	
7	38202	38545	343	
8	38545	38922	377	
TOTAL KWH 4 MONTHS			1960	
AVERAGE USE PER MONTH				kWh per month
at .21/kWh correct rate per mont	h is		\$102.90	cost per month
ANNUAL AMOUNT			\$1,234.80	(D10*.21)

Evidence of EMP

Included is a screen shot of the security system, which did not function during the PG&E break-in, but started working again the next day (attachment #18 and transcript of video documenting same #19). Also included is a description of EMP devices from the Internet (attachment #25).

We believe that the device used to disarm our security hard drive was EMP due to many assaults on our electronics from outside of our house. We have documented several of these that we believe are sufficient to prove that EMP was used, and what sort of damage was caused by the EMP device. In some of these events, similar damage was caused to our security systems. Because we have redundancy in our system, and also for other technical reasons, other parts of are system did function through the PG&E break in and during other EMP events, which provided video details mentioned in the narrative.

For instance, there is good video evidence of the action during the erasing of a hard drive in a recent EMP attack, taken by a redundant camera. So we can show that the attack was by EMP, how it was done, and what sorts of results follow.

This is a very important part of our case because we cannot possibly live at our home while the threat of EMP attack is ever present. What we have had to do to accomplish the documentation of EMP, anyone would think was heroic.

The information we have on the use of EMP has great importance to all people everywhere. We cannot simply hand over the information, and it will have to be handled appropriately. We believe this will necessitate expert testimony. Further, a demonstration of an EMP device in the presence of our security system by the expert may be appropriate.

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page 32 of 34

General Information on Electromagnetic Pulses (EMP)

An EMP pulse is generated by any type of electrical disturbance. This can be the result of a computer changing states, to a bolt of lightning, up to a nuclear detonation, and obviously any discharge energy in between those extremes. Now the effect of the EMP pulse on adjacent electronic equipment will be the result of several functions: the power of the pulse, the dynamics of the pulse being rise time and frequency ranges, and the sensitivity of the target to the particular EMP pulse will dictate the amount of interference or damage.

An example of a reasonably low level, low-power EMP pulse is the offect of the igniting of the spark plug on a lawn mower or other gas powered machines causing interference on a television set and the static ticking sound on a radio. This seldom occurs in today's world as preventive measures have been taken in the design of the equipment to eliminate this effect.

Lightning can be heard on the radio and is often called static crashes. An AM radio is particularly susceptible due to the method of modulation responding to signal amplitude, where FM radio modulation is a function of shifting frequency and is much less prone as is television. However, a "close by" bott will cause an interference effect and possibly damage the equipment. This is why it is a good idea to disconnect sensitive computers completely from power lines and other leads and wires that could pick up the energy of the lightning pulse and cause problems.

Now a lightning strike is really not the "ideal" type of pulse to intentionally damage equipment, as the rise time is too slow, and any effect from the discharge is mainly due to the brute force large amount of energy contained within the lightning discharge. If the rise time of a lightning pulse was significantly faster, than all hell would break loose as there are about 8 million lightning strikes per day on our planet.

Man-made high-energy EMP pulses can take on many forms, from a nuclear detonation to a flux compression bomb to a specialized low inductance capacitor discharging a fast rise time current impulse through a fast acting switch into a radiating object such as a coil of wire. There are several methods of converting this energy into the proper pulse shape for highly effective applications. These are usually in the form of virtual cathode oscillators, vircators, gyrotrons, explosives compressing current seeded pulsed inductors known as flux compression generators, and other complicated methods.

The EMP generators on our website range from low-power, limited range devices that will demonstrate proof of concept, to higher-power generators that can be set up in a normal laboratory for testing certain strategic electronic components to the susceptibility of damage. Military and LEO testing will of course be interested in examining the effects on multiple targets, power line grids using flux compression devices, communications systems using virtual cathode oscillators, pulsed high-powered microwave and similar systems, ways to develop a practical disabling of speeding vehicles without collateral damage, etc. These studies usually require special laboratory equipment, funding, and classified expertise that is not available to the average person.

However <u>small devices</u> can be made to show proof of concept and to be used for short range disruption of sensitive electronic equipment for demonstration of demage susceptibility purposes only.

We suggest checking Wikipedia for more detailed data and consider sending them a small donation as there is no charge for this highly informative data.

31.

21

Case: 19-30088 Doc# 13609-2 Filed: 03/10/23 Entered: 03/10/23 13:31:24 Page

Loss of the Use of Willow Creek Home as a Residence

When we (the Krausses) realized in 2011 that our living situation was perilous, we obtained a short term rental in Arcata, CA. We imagined at that time that we would resolve the situation legally but realized that this would necessitate investigation, documentation, and mitigation of whatever dangers we discovered. In the meantime we needed a safe refuge. Our intention all along was to do whatever was necessary to regain the safe beneficial use of our Willow Creek home as a residence.

This process took much longer than we hoped and we finally purchased the four room rental home in Arcata in 2015 for \$235,000 to use as a refuge and base of operations. Thereafter, we continued to occupy our Willow Creek residence intermittently but for shorter periods as the dangers became clear. We spent many thousands of dollars on security equipment which Krausse installed, maintained, and replaced as necessary.

During the period 2015-2019 we came to understand that the dangers were truly life-threatening. We were concerned about the risk of electrocution, fire in a wildfire area caused by unregulated power, and threats of physical violence. We also worried about control of our electricity off of our property as evidenced by outages coinciding with gunfire. During that time we began isolating the tapped circuits and defending ourselves from the hazards they created by turning off circuits at the electric panel on the exterior of the house. From then on, we left any circuits off that were not in use.

Krausse sought to regain safety and control of our property by gradually installing solar panels not tied to PG&E. However, this was arduous and expensive. We continued to run outside to turn on circuits when we needed to operate high draw appliances such as the water heater, range, and dryer. We were harassed often with gunfire when accessing our electric panel.

The solar project has enabled us to disconnect from the neighbors taps sufficiently to gauge our true electrical use. It has also limited exposure to PG&E's unregulated power for increasing amounts of time. This has mitigated the dangers both to us and our appliances.

Our Willow Creek property was valued at \$420,957 in 2019.